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PATENT

I hereby certify that on the date specified below, this correspondence is being deposited with the United States Postal Service as first-class mail in an envelope addressed to the Commissioner for Patents, Washington, D.C. 20231.

Date

7/15/02

Douglas A. Gow

2152
8/16/02

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Arnaiz et al.
Application No. : 09/653,706 Confirmation No.:
Filed : 09/01/00
For : METHOD, SYSTEM, APPARATUS AND PROGRAM
PRODUCT FOR DISTRIBUTION AND INSTANTIATION OF
SOFTWARE UPGRADES

Examiner : TO BE ASSIGNED
Art Unit : 2152
Docket No. : 384818511US1
Date : 7/15/2002

Commissioner for Patents
Washington, DC 20231

REVOCATION AND SUBSTITUTE POWER OF ATTORNEY

Sir:

In the matter of the above-identified application, I, Jeff T. Amann, declare that I am the Vice President and General Counsel of Siebel Systems, Inc., the assignee of the entire interest. Documentary evidence of chain of title from the original owners to Siebel Systems, Inc. has been filed with and recorded by the United States Patent Office at Reel 011615, Frame 0611. The evidentiary documents referred to in the instant Revocation and Substitute Power of Attorney have been reviewed by the undersigned,

and it is certified that, to the best of Jeff T. Amann's knowledge and belief, title is in Siebel Systems, Inc. I hereby revoke all powers of attorney heretofore given and appoint CHUN M. NG, Registration No. 36,878, STEVEN D. LAWRENZ, Registration No. 37,376, MAURICE J. PIRIO, Registration No. 33,273, and JAMES A.D. WHITE, Registration No. 43,985, as the principal attorneys with full power of substitution, association, and revocation to prosecute said application, to transact all business in the Patent and Trademark Office connected therewith, and to receive the letters patent therefor. Please direct all correspondence to Customer Number 25096.

Bar Code:

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25096

PATENT TRADEMARK OFFICE

Siebel Systems, Inc.



Date

JULY 11, 2002

Jeff T. Amann
Vice President and General Counsel